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E-Reference Check Report

Career Admin

Occupational Category: **Healthcare– Nurse**	
My Employer: **ABC Medical Center**	My Title: **Registered Nurse**
Additional Information Regarding My Duties: **ICU and ER RN**	
Start date at this employer: **05-01-2009**	Last day of employment: **15-12-2014**
1st Reference	
Information provided by: **Mary Jones**	Reference Type: **Professional**
Reference responded from: **info@careerandtalenthub.com**	
Reference's Employer: **ABC Medical Center**	
Employer's Address:	
Reference's Title: **Director of Nursing**	
Business Phone Number: **212-555-3456**	
What is your working relationship and interaction with this reference: **I worked with Ms. Jones on numerous programs to improve patient outcomes and patient satisfaction. We worked on special projects from 2009 until 2014 that reduced staph infections in the OR and in the ICU.**	The reference is a: **Supervisor**
Responded: **Yes**	
Reference's LinkedIn Account Information: Click to view or copy and paste **https://linkedin.com/in/maryjones**	
Other relevant identifying information regarding this reference: **Ms. Jones published numerous articles relating to patient care that can be found in a Google search.**	
Request Date: **02-28-2015**	Completion Date: **02-28-2015**
Response generated from this IP address: **173.161.234.162**	
Commitment	
1 Contributed ideas to improve the organization	Answer: Excellent
2 Willing to improve personal performance	Answer: Excellent
3 Willing to take on additional responsibility	Answer: Excellent
4 What additional comments can you add relating to this group of questions	Answer: Ms. Anderson always maintained the highest professional standards and put the interests of the patents first.
Interpersonal Skills	
5 Ability to build strong working relationships	Answer: Excellent
6 Listens to constructive criticism and takes corrective action	Answer: Excellent
7 Positive attitude influences others	Answer: Excellent

8 What additional comments can you add relating to this group of questions	Answer: Ms. Anderson worked well with all personnel in the various departments and was highly regarded by the staff.
Nursing HCAHPS Evaluation	
9 Conducts duties in a compassionate and caring manner	Answer: Excellent
10 Demonstrates ability to continually improve the quality of services	Answer: Excellent
11 Exhibits a positive attitude with patients, family and visitors	Answer: Excellent
12 Level of dedication has a positive impact on the organization	Answer: Excellent
13 Properly instructs patients and family members regarding care	Answer: Excellent
14 Provides appropriate feedback to patients, family members and coworkers	Answer: Excellent
15 Stays current with technical and professional knowledge	Answer: Excellent
16 What additional comments can you add relating to this group of questions	Answer: Ms. Anderson was a patient advocate who took the time to discuss care with patients and families even in difficult scenarios. Her positive attitude and dedication to her profession and the Medical Center had a very positive impact on the organization
Assessment	
17 Additional comments relating to this group of questions	Answer: Ms. Anderson resigned from the Medical Center to relocate to another part of the country. She is eligible to return.
18 Attendance/Reliability	Answer: Excellent
19 Overall work performance	Answer: Excellent
20 Please describe his/her strengths	Answer: I would say that her strength is her dedication to her profession and to the patients.
21 Would you recommend him/her to another employer? If no, please explain below.	Answer: Yes
Questions created by- Career Admin	
22 Please confirm I received the highest ratings on patient satisfaction surveys.	Answer: Ms. Anderson received the highest ratings in our patient care surveys. Patients often sent letters to the administration praising her compassion and the care they received.
23 Please describe my involvement in programs to reduce staph infections.	Answer: Ms. Anderson worked with a team to review and employ best processes that reduced staph infections by 80%. She led best practices and employee training to institute programs that were highly successful.

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