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E-Reference Check Report

Career Admin

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| Occupational Category: Healthcare– Nurse | |
| My Employer: ABC Medical Center | My Title: Registered Nurse |
| Additional Information Regarding My Duties: ICU and ER RN | |
| Start date at this employer: 05-01-2009 | Last day of employment: 15-12-2014 |
| 1st Reference | |
| Information provided by: Mary Jones | Reference Type: Professional |
| Reference responded from: info@careerandtalenthub.com | |
| Reference's Employer: ABC Medical Center | |
| Employer's Address: | |
| Reference's Title: Director of Nursing | |
| Business Phone Number: 212-555-3456 | |
| What is your working relationship and interaction with this reference: I worked with Ms. Jones on numerous programs to improve patient outcomes and patient satisfaction. We worked on special projects from 2009 until 2014 that reduced staph infections in the OR and in the ICU. | The reference is a: Supervisor |
| Responded: Yes | |
| Reference's LinkedIn Account Information: Click to view or copy and paste. https://linkedin.com/in/maryjones | |
| Other relevant identifying information regarding this reference: Ms. Jones published numerous articles relating to patient care that can be found in a Google search. | |
| Request Date: 02-28-2015 | Completion Date: 02-28-2015 |
| Response generated from this IP address: 173.161.234.162 | |
| Commitment | |
| 1 Contributed ideas to improve the organization | Answer: Excellent |
| 2 Willing to improve personal performance | Answer: Excellent |
| 3 Willing to take on additional responsibility | Answer: Excellent |
| 4 What additional comments can you add relating to this group of questions | Answer: Ms. Anderson always maintained the highest professional standards and put the interests of the patents first. |
| Interpersonal Skills | |
| 5 Ability to build strong working relationships | Answer: Excellent |
| 6 Listens to constructive criticism and takes corrective action | Answer: Excellent |
| 7 Positive attitude influences others | Answer: Excellent |

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| 8 What additional comments can you add relating to this group of questions | Answer: Ms. Anderson worked well with all personnel in the various departments and was highly regarded by the staff. |
| Nursing HCAHPS Evaluation | |
| 9 Conducts duties in a compassionate and caring manner | Answer: Excellent |
| 10 Demonstrates ability to continually improve the quality of services | Answer: Excellent |
| 11 Exhibits a positive attitude with patients, family and visitors | Answer: Excellent |
| 12 Level of dedication has a positive impact on the organization | Answer: Excellent |
| 13 Properly instructs patients and family members regarding care | Answer: Excellent |
| 14 Provides appropriate feedback to patients, family members and coworkers | Answer: Excellent |
| 15 Stays current with technical and professional knowledge | Answer: Excellent |
| 16 What additional comments can you add relating to this group of questions | Answer: Ms. Anderson was a patient advocate who took the time to discuss care with patients and families even in difficult scenarios. Her positive attitude and dedication to her profession and the Medical Center had a very positive impact on the organization |
| Assessment | |
| 17 Additional comments relating to this group of questions | Answer: Ms. Anderson resigned from the Medical Center to relocate to another part of the country. She is eligible to return. |
| 18 Attendance/Reliability | Answer: Excellent |
| 19 Overall work performance | Answer: Excellent |
| 20 Please describe his/her strengths | Answer: I would say that her strength is her dedication to her profession and to the patients. |
| 21 Would you recommend him/her to another employer? If no, please explain below. | Answer: Yes |
| Questions created by- Career Admin | |
| 22 Please confirm I received the highest ratings on patient satisfaction surveys. | Answer: Ms. Anderson received the highest ratings in our patient care surveys. Patients often sent letters to the administration praising her compassion and the care they received. |
| 23 Please describe my involvement in programs to reduce staph infections. | Answer: Ms. Anderson worked with a team to review and employ best processes that reduced staph infections by 80%. She led best practices and employee training to institute programs that were highly successful. |

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